

School of Business and Technology

Student Satisfaction Survey

The educational experience you've had in the School of Business and Technology comprises several different dimensions. Below is a list of questions regarding these areas and issues. Please read each question and select the response that best matches your opinions. There is no right or wrong answer.

Thank you for taking the time to give us feedback on these issues.

1. What is your gender?

- Male
- Female
- Transgender Female
- Transgender Male
- Gender Variant / Non-Conforming

2. If your gender is not listed in the options above, please use the space below to specify.

3. What is your academic classification?

- Freshman
- Sophomore
- Junior
- Senior

4. What is your major?

- Business Administration
- Computer Science
- Computer Information Systems

5. Are you a transfer student?

- Yes
- No

6. Are you involved with one or more student clubs or organizations at Huston-Tillotson University?

- Yes
- No

7. Are you a member of a varsity athletics team at Huston-Tillotson University?

- Yes
- No

8. Indicate the range of your overall GPA.

- less than 2.00
- 2.00-2.50
- 2.51-3.00
- 3.01-3.50
- greater than 3.50

9. How many faculty members do you know well enough in the School of Business and Technology to ask for a recommendation or advice?

- 0
- 1
- 2
- 3
- 4+

Please indicate your level of agreement with the following statements.

Choose one rating for the following services/departments offered at Huston-Tillotson University, with 1 – Not at all familiar, 2 – Slightly familiar, 3 – Somewhat familiar, 4 – Moderately familiar, and 5 – Extremely familiar.

10. Admissions and Records

1 2 3 4 5

11. Center for Academic Excellence

1 2 3 4 5

12. Student Organization and Student Clubs

1 2 3 4 5

13. Bookstore

1 2 3 4 5

14. Career Services

1 2 3 4 5

15. Counseling Services

1 2 3 4 5

16. Math Center

1 2 3 4 5

17. Writer's Studio

1 2 3 4 5

18. Religious Life

1 2 3 4 5

19. Disability Services

1 2 3 4 5

20. Financial Aid

1 2 3 4 5

21. Business Office

1 2 3 4 5

22. Food Services / Cafeteria

1 2 3 4 5

23. Health Services

1 2 3 4 5

24. International Programs (Study Abroad)

1 2 3 4 5

25. Work Study

1 2 3 4 5

26. Student Veterans' Resources Center

1 2 3 4 5

27. Veterans' Services

- 1 2 3 4 5

Please indicate your level of agreement with the following statements.

Choose one selection based on your experience.

28. Huston-Tillotson University has met your expectations.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

29. I have a sense of belonging in the School of Business and Technology.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

30. There are appropriate channels for expressing student complaints and concerns.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

31. My academic advisor has effectively helped me in planning my academic program.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

32. My business and computer science professors exhibit a positive attitude toward students they teach.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

33. Business and computer science professors use diverse teaching methods that enhance my learning.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

34. Faculty within the School of Business and Technology are sincerely interested in helping students learn and grow.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

35. I have been challenged intellectually by my business and computer science professors.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

36. Overall, I would rate the teaching quality to be very strong in the School of Business and Technology.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

37. My courses in different business disciplines often complement one another.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

38. The business core curriculum or foundation curriculum deepened (or is deepening) my knowledge in the functional areas of business.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

39. What I have learned in my business and computer science courses has direct "real world" application.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree
- Not applicable

40. The school of Business and Technology is preparing me for a career in my field.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

41. I understand how to use all the functionalities within CANVAS.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

42. A financial literacy workshop would be beneficial within the School of Business and Technology.

- Strongly Agree
- Agree
- Somewhat disagree
- Disagree

Please indicate your level of satisfaction with the following statements.

Choose one selection based on your academic and advising experiences.

43. Quality of academic courses in the school of Business and Technology.

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Dissatisfied
- Not applicable

44. Quality of academic courses outside the School of Business and Technology.

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Dissatisfied
- Not applicable

45. Quality of academic advising.

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Dissatisfied

46. Opportunities to meet with faculty outside the classroom.

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Dissatisfied

47. Process of registering for classes.

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Dissatisfied

Please rate your experience with the following statements.

Choose a selection based off your experience with these departments over the last year.

48. Library services and resources

- Excellent
- Good
- Fair
- Poor
- Did not use

49. Career Services

- Excellent
- Good
- Fair
- Poor
- Did not use

50. Financial Aid Office

- Excellent
- Good
- Fair
- Poor
- Did not use

51. Business Office

- Excellent
- Good
- Fair
- Poor
- Did not use

52. Student Activities

- Excellent
- Good
- Fair
- Poor
- Did not use

53. Registrar

- Excellent
- Good
- Fair
- Poor
- Did not use

54. Please provide any additional comments you would like to share concerning your overall satisfaction and experience in the School of Business and Technology.

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